

DAVID Y. IGE GOVERNOR

July 5, 2017

GOV. MSG. NO. 1193

The Honorable Ronald D. Kouchi,
President
and Members of the Senate
Twenty-Ninth State Legislature
State Capitol, Room 409
Honolulu, Hawaii 96813

The Honorable Scott K. Saiki, Speaker and Members of the House of Representatives Twenty-Ninth State Legislature State Capitol, Room 431 Honolulu, Hawai'i 96813

Dear President Kouchi, Speaker Saiki, and Members of the Legislature:

This is to inform you that on July 5, 2017, the following bill was signed into law:

HB651 HD2 SD1

RELATING TO CONSUMER CREDIT REPORTING AGENCIES ACT 092 (17)

Sincerely,

DAVID Y. IGE

Governor, State of Hawai'i

### **ORIGINAL**

Approved by the Governor

on \_\_\_\_\_\_\_\_ 5 2017

HOUSE OF REPRESENTATIVES
TWENTY-NINTH LEGISLATURE, 2017
STATE OF HAWAII

ACT 092 H.B. NO. H.D. 2 S.D. 1

# A BILL FOR AN ACT

RELATING TO CONSUMER CREDIT REPORTING AGENCIES.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The legislature finds that in 2011, researchers
- 2 at Carnegie Mellon University analyzed more than 800,000 credit
- 3 records, including 40,000 belonging to minors. The researchers
- 4 found that ten per cent of children in the study were victims of
- 5 identity theft, compared to less than one per cent of adults.
- 6 Identity thieves may be more likely to target minors because of
- 7 minors' clean credit reports. Furthermore, child identity theft
- 8 may go undetected for years because children do not use their
- 9 social security numbers for credit, check credit reports, or
- 10 review monthly bills as adults do.
- 11 The legislature further finds that individuals can protect
- 12 themselves from many kinds of identity theft by placing a
- 13 security freeze on their credit reports through a consumer
- 14 credit reporting agency. However, an individual must have a
- 15 credit report prior to requesting a freeze, which can be
- 16 problematic for minors or other protected persons who often do
- 17 not have this type of established consumer record.

2017-2218 HB651 SD1 SMA.doc

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1	The legislature additionally finds that Maryland was the
2	first state to enact legislation that specifically protected
3	minors from credit fraud. Since that time, twenty-one other
4	states have enacted similar measures. The legislature concludes
5	that Hawaii should join this growing trend of states to help
6	parents and guardians protect minor children and other protected
7	persons from credit fraud and identity theft.
8	Accordingly, the purpose of this Act is to:
9	(1) Require a consumer credit reporting agency to create a
10	record for protected consumers, including minors under
11	the age of sixteen and incapacitated persons, who do
12	not have an existing credit file; and
13	(2) Permit a representative of a protected consumer to
14	place a security freeze on the protected consumer's
15	credit report or any record created by the consumer
16	credit reporting agency for the protected consumer.
17	SECTION 2. Chapter 489P, Hawaii Revised Statutes, is
18	amended by adding a new section to be appropriately designated
19	and to read as follows:
20	"§489P- Security freeze for protected consumers; removal
21	of security freezes; fees; applicability and scope. (a) A

1	consumer	credi	t reporting agency shall place a security freeze
2	on a prot	ected	consumer's credit report or records if:
3	(1)	The	consumer credit reporting agency receives a
4		requ	est from the protected consumer's representative
5		for	the placement of the security freeze under this
6		sect	ion; and
7	(2)	The	protected consumer's representative:
8		<u>(A)</u>	Submits the request to the consumer credit
9			reporting agency at the address or other point of
10		•	contact specified by the consumer credit
11			reporting agency;
12		<u>(B)</u>	Provides to the consumer credit reporting agency
13			sufficient proof of identification of the
14			protected consumer and the protected consumer's
15			representative;
16		(C)	Provides to the consumer credit reporting agency
17			sufficient proof of authority to act on behalf of
18			the protected consumer; and
19		(D)	Pays to the consumer credit reporting agency a
20			fee as provided in subsection (h).

•	(b) II a companier credit reporting agency does not have a
2	credit file pertaining to the protected consumer when the
3	consumer credit reporting agency receives a request pursuant to
4	this section, the consumer credit reporting agency shall create
5	a record for the protected consumer.
6	(c) Within thirty days after receiving a request that
7	meets the requirements of this section, a consumer credit
8	reporting agency shall place a security freeze for the protected
9	consumer.
10	(d) Unless a security freeze for a protected consumer is
11	removed in accordance with this section, a consumer credit
12	reporting agency may not release the protected consumer's credit
13	report, any information derived from the protected consumer's
14	credit report, or any record created for the protected consumer.
15	(e) A security freeze for a protected consumer placed
16	under subsection (a) shall remain in effect until the security
17	freeze is removed in accordance with subsection (f) or (i).
18	(f) If a protected consumer or a protected consumer's
19	representative wishes to remove a security freeze for the
20	protected consumer, the protected consumer or the protected
21	consumer's representative shall:

1	(1)	Submit a	request for the removal of the security
2		freeze to	the consumer credit reporting agency at the
3		address o	r other point of contact specified by the
4		consumer	credit reporting agency;
5	(2)	Provide to	o the consumer credit reporting agency:
6		(A) In t	he case of a request by the protected
7		cons	umer:
8		<u>(i)</u>	Proof that the sufficient proof of authority
9	,		for the protected consumer's representative
10			to act on behalf of the protected consumer
11			is no longer valid; and
12		<u>(ii)</u>	Sufficient proof of identification of the
13			protected consumer; or
14		(B) <u>In t</u>	he case of a request by the representative of
15		a pr	otected consumer:
16		<u>(i)</u>	Sufficient proof of identification of the
17			protected consumer and the representative;
18			and
19		(ii)	Sufficient proof of authority to act on
20			behalf of the protected consumer; and

1	<u>(3)</u>	Pay to the consumer credit reporting agency a fee as
2		provided in subsection (h).
3	<u>(g)</u>	Within thirty business days after receiving a request
4	that meet	s the requirements of subsection (f), the consumer
5	credit re	porting agency shall remove the security freeze for the
6	protected	consumer.
7	<u>(h)</u>	A consumer credit reporting agency may charge a
8	reasonabl	e fee, not to exceed \$5, for each placement or removal
9	of a secu	rity freeze for a protected consumer; provided that a
10	consumer	credit reporting agency shall not charge a fee under
11	this sect	ion if:
12	(1)	The protected consumer's representative has a valid
13		copy of a police report, investigative report, or
14		complaint which the protected consumer or the
15		protected consumer's representative has filed with a
16		law enforcement agency regarding the unlawful use of
17		the protected consumer's personal information by
18		another person, and provides a copy of the report to
19		the consumer credit reporting agency; or
20	(2)	A request for the placement or removal of a security
21		freeze is for a protected consumer who is under the

1		age of sixteen at the time of the request and the
2		consumer credit reporting agency has a credit report
3		pertaining to the protected consumer.
4	<u>(i)</u>	A consumer credit reporting agency may remove a
5	security	freeze for a protected consumer or delete a record of a
6	protected	consumer if the security freeze was placed or the
7	record wa	s created based on a material misrepresentation of fact
8	by the pr	otected consumer or the protected consumer's
9	represent	ative.
10	(j)	This section shall not apply to:
11	(1)	A person administering a credit file monitoring
12		subscription service to which:
13		(A) The protected consumer has subscribed; or
14		(B) The representative of the protected consumer has
15		subscribed on behalf of the protected consumer;
16	(2)	A person providing the protected consumer or the
17		protected consumer's representative with a copy of the
18		protected consumer's credit report or records at the
19		request of the protected consumer or the protected
20		consumer's representative;

1	(3)	An entity or purpose listed in section 489P-3(1)(8),
2		(9), or (10) or section 489P-5; or
3	(4)	A consumer reporting agency database or file that
4		consists entirely of consumer information concerning,
5		and used solely for:
6		(A) Criminal record information;
7		(B) Personal loss history information;
8		(C) Fraud prevention or detection;
9		(D) Employment screening; or
10		(E) Tenant screening.
11	(k)	A person who violates this section shall be subject to
12	the penal	ties set forth in section 489P-6.
13	(1)	As used in this section, unless the context otherwise
14	requires:	
15	"Pro	tected consumer" means an individual who is:
16	(1)	Under the age of sixteen at the time a request for the
17		placement of a security freeze is made; or
18	(2)	Incapacitated or for whom a court or other authority
19		has appointed a guardian or conservator.
20	"Rec	ord" means a compilation of information that:
21	(1)	Identifies a protected consumer;

1	(2)	Is created by a consumer credit reporting agency
2		solely for the purpose of complying with this section;
3		and
4	(3)	May not be created or used to consider the protected
5		consumer's credit worthiness, credit standing, credit
6		capacity, character, general reputation, personal
7		characteristics, or mode of living for any purposes
8		listed in title 15 United States Code section 1681b.
9	"Rep	resentative" means a person who provides to a consumer
10	credit re	porting agency sufficient proof of authority to act on
11	behalf of	a protected consumer.
12	"Sec	urity freeze" means:
13	(1)	If a consumer credit reporting agency does not have a
14		file pertaining to a protected consumer, a restriction
15		<pre>that:</pre>
16		(A) Is placed on the protected consumer's record in
17		accordance with this section; and
18		(B) Prohibits the consumer credit reporting agency
19		from releasing the protected consumer's record,
20		except as provided in this section; or

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1	(2)	If a consumer credit reporting agency has a file
2		pertaining to the protected consumer, a restriction
3		that:
4		(A) Is placed on the protected consumer's credit
5		report in accordance with this section; and
6		(B) Prohibits the consumer credit reporting agency
7		from releasing the protected consumer's credit
8		report or any information derived from the
9		protected consumer's credit report, except as
10		provided in this section.
11	<u>"Suf</u>	ficient proof of authority" means clear and proper
12	informati	on regarding the representative's authority to act on
13	the prote	cted consumer's behalf including but not limited to:
14	(1)	A court order that identifies or describes the
15		relationship between the representative and the
16		protected consumer;
17	(2)	A duly executed power of attorney that permits the
18		representative to act on the protected consumer's
19		behalf; or
20	(3)	A notarized affidavit of the representative, stating
21		the relationship between the representative and the

1		protected consumer and the representative's authority
2		to act on the protected consumer's behalf.
3	<u>"Suf</u>	ficient proof of identification" means information or
4	documenta	tion that identifies a protected consumer or a
5	represent	ative of a protected consumer, including any one of the
6	following	<u>:</u>
7	(1)	A social security number or a copy of a social
8		security card issued by the Social Security
9		Administration;
10	(2)	A certified or official copy of a birth certificate
11		issued by the entity authorized to issue the birth
12		<pre>certificate;</pre>
13	(3)	A copy of a driver's license, a civil identification
14		card issued by the examiner of drivers, or any other
15		government-issued identification; or
16	(4)	A copy of a bill, including a bill for telephone,
17		sewer, septic tank, water, electric, oil, or natural
18		gas services, that shows a name and home address."
19	SECT	ION 3. New statutory material is underscored.
20	SECT	TON 4. This Act shall take effect on January 1, 2018.
21		

APPROVED this  $\, \mathbf{5} \,$  day of  $\,$  JUL  $\,$  , 2017

**GOVERNOR OF THE STATE OF HAWAII** 

HB No. 651, HD 2, SD 1

#### THE HOUSE OF REPRESENTATIVES OF THE STATE OF HAWAII

Date: April 25, 2017 Honolulu, Hawaii

We hereby certify that the above-referenced Bill on this day passed Final Reading in the House of Representatives of the Twenty-Ninth Legislature of the State of Hawaii, Regular Session of 2017.

Joseph M. Souki

Speaker

House of Representatives

Brian L. Takeshita

Chief Clerk

House of Representatives

### THE SENATE OF THE STATE OF HAWAII

Date: April 6, 2017 Honolulu, Hawaii 96813

We hereby certify that the foregoing Bill this day passed Third Reading in the Senate of the Twenty-ninth Legislature of the State of Hawaii, Regular Session of 2017.

MMN-W/President of the Senate

Clerk of the Senate