

104TH GENERAL ASSEMBLY State of Illinois 2025 and 2026 SB2319

Introduced 2/7/2025, by Sen. Laura Ellman

SYNOPSIS AS INTRODUCED:

New Act

Creates the Virtual Currency Kiosk Consumer Protection Act. Provides that specified information reported to the Department of Financial and Professional Regulation by virtual currency kiosk shall be confidential, except as otherwise provided in the Act. Establishes warning and general terms and conditions disclosure requirements for a virtual currency kiosk operator opening an account for a new customer and prior to entering into an initial transaction for, on behalf of, or with the customer. Requires a receipt to be provided to each customer following a transaction. Requires all virtual currency kiosk operators to have live customer service, as specified; create anti-fraud, enhanced due diligence, and federal and State law compliance policies; designate a compliance officer and a consumer protection officer; and use blockchain analytics software to assist in the prevention of sending purchased virtual currency from a virtual currency kiosk operator to a digital wallet known to be affiliated with fraudulent activity at the time of a transaction; and report the location of each virtual currency kiosk located within this State within 45 days after the end of the calendar quarter. Requires a virtual currency kiosk operator to receive a money transmitter license. Sets forth supervision duties for the Department and the Secretary of Financial and Professional Regulation.

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1 AN ACT concerning regulation.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 1. Short title. This Act may be cited as the Virtual Currency Kiosk Consumer Protection Act.
- Section 5. Purpose. This Act is designed to regulate virtual currency kiosk operators, as defined by this Act. It is the intent of the General Assembly that this Act shall:
- 9 (1) standardize required notice and disclosures to
 10 consumers regarding the operation and use of virtual
 11 currency kiosks in the state;
 - (2) standardize the types of consumer protections that virtual currency kiosk operators must perform; and
- 14 (3) modernize safety and soundness requirements to
 15 ensure customers funds are protected in an environment
 16 that supports innovative and competitive business
 17 practices.
- 18 Section 10. Definitions. As used in this Act:
- "Bank Secrecy Act" means the Bank Secrecy Act, 31 U.S.C.
- 20 5311 et seq. and its implementing rules and federal
- 21 regulations, as amended and recodified.
- 22 "Blockchain" means distributed digital ledger or database

- 1 which is chronological, consensus-based, decentralized, and
- 2 mathematically verified in nature;
- 3 "Blockchain analytics" means a software service that uses
- 4 data from various virtual currencies and their applicable
- 5 blockchains to provide a risk rating specific to digital
- 6 wallet addresses from users of virtual currency kiosks.
- 7 "Department" means the Department of Financial and
- 8 Professional Responsibility.
- 9 "Digital wallet" means hardware or software that enables
- individuals to store and use virtual currency.
- "Digital wallet address" means an alphanumeric identifier
- 12 representing a destination on a blockchain for a virtual
- 13 currency transfer that is associated with a digital wallet.
- 14 "Federal Deposit Insurance Corporation" or "Securities
- 15 Investor Protection Corporation" means a bank, credit union,
- 16 savings and loan association, trust company, savings
- association, savings bank, industrial bank, or industrial loan
- 18 company organized under the laws of the United States or any
- 19 state of the United States that has federally insured
- deposits.
- "Fiat currency" means a medium of exchange that is
- 22 authorized or adopted by the United States government as part
- of its currency and is not backed by a commodity.
- "Individual" means a natural person.
- 25 "NMLS" means the Nationwide Multistate Licensing System
- 26 and Registry developed by the Conference of State Bank

- 1 Supervisors and the American Association of Residential
- 2 Mortgage Regulators and owned and operated by the State
- 3 Regulatory Registry, LLC, or any successor or affiliated
- 4 entity, for the licensing and registration of persons in
- 5 financial services industries.
- 6 "United States PATRIOT Act" means the Uniting and
- 7 Strengthening America by Providing Appropriate Tools Required
- 8 to Intercept and Obstruct Terrorism Act of 2001 and its
- 9 implementing rules and regulations, as amended and recodified
- 10 from time to time.
- "Secretary" means the Secretary of Financial and
- 12 Professional Responsibility, the acting Secretary of Financial
- and Professional Responsibility, a designee of the Secretary.
- "Virtual currency" means any type of digital unit that is
- used as a medium of exchange or a form of digitally stored
- value or that is incorporated into payment system technology.
- "Virtual currency" includes digital units of exchange that (1)
- 18 have a centralized repository or administrator; (2) are
- 19 decentralized and have no centralized repository or
- 20 administrator; or (3) may be created or obtained by computing
- or manufacturing effort. "Virtual currency" does not include
- 22 digital units that are used (1) solely within online gaming
- 23 platforms with no market or application outside such gaming
- 24 platforms, or (2) exclusively as part of a consumer affinity
- or rewards program, and can be applied solely as payment for
- 26 purchases with the issuer or other designated merchants but

1 cannot be converted into or redeemed for fiat currency.

"Virtual currency kiosk" means an electronic terminal of the virtual currency kiosk operator that enables the owner or operator to facilitate the exchange of fiat currency for virtual currency or virtual currency for fiat currency or other virtual currency, including, but not limited to, (1) connecting directly to a separate virtual currency exchange that performs the actual virtual currency transmission; or (1) drawing upon the virtual currency in the possession of the owner or operator of the electronic terminal.

"Virtual currency kiosk operator" means a corporation, limited liability company, limited liability partnership, or foreign entity qualified to do business in this State which operates a virtual currency kiosk within this State.

Section 15. Confidentiality.

- (a) Except as otherwise provided in this Section, all information or reports obtained by the Department from a virtual currency kiosk operator, and all information contained in or related to an examination, investigation, operating report, or condition report prepared by, on behalf of, or for the use of the Department, are confidential and are not subject to disclosure under the Freedom of Information Act.
- (b) Information contained in the records of the Department that is not confidential and may be available to the public either on the Department's website, upon receipt by the

- 1 Department of a written request, or in NMLS shall include:
- 2 (1) the name, business address, telephone number, and 3 unique identifier of a virtual currency kiosk operator;
 - (2) the business address of a virtual currency kiosk operator's registered agent for service; and
- 6 (3) copies of any final orders of the Department
 7 relating to any violation of this Act or regulations
 8 implementing this Act.
- 9 Section 20. Relationship to federal law. If anything in 10 this Act is inconsistent with federal law, including, but not 11 limited to, the Bank Secrecy Act or the United States PATRIOT 12 Act, the applicable federal law shall govern to the extent of 13 any inconsistency.
- 14 Section 25. Supervision.
- 15 (a) The Secretary may request evidence of compliance with
 16 this Act or a rule adopted or order issued under this Act as
 17 reasonably necessary or appropriate to administer and enforce
 18 this Act, and other applicable law, including the Bank Secrecy
 19 Act and the USA PATRIOT Act.
- 20 (b) A virtual currency kiosk operator shall provide the 21 Secretary all records the Secretary may reasonably require to 22 ensure compliance with this Act.
- 23 Section 30. Disclosures of material risks. As part of

establishing a relationship with a customer, and prior to entering into an initial transaction for, on behalf of, or with such customer, each virtual currency kiosk operator shall disclose in clear, conspicuous, and legible writing in the English language, whether in accessible terms of service or elsewhere, all material risks associated with its products, services, and activities and virtual currency generally, including disclosures substantially similar to the following:

- (1) virtual currency is not legal tender, is not backed by the government, and accounts and value balances are not subject to Federal Deposit Insurance Corporation or Securities Investor Protection Corporation protections;
- (2) legislative and regulatory changes or actions at the State, federal, or international level may adversely affect the use, transfer, exchange, and value of virtual currency;
- (3) transactions in virtual currency may be irreversible, and, accordingly, losses due to fraudulent or accidental transactions may not be recoverable;
- (4) some virtual currency transactions shall be deemed to be made when recorded on a public ledger, which is not necessarily the date or time that the customer initiates the transaction;
- (5) the value of virtual currency may be derived from the continued willingness of market participants to exchange fiat currency for virtual currency, which may

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- result in the potential for permanent and total loss of value of a particular virtual currency should the market for that virtual currency disappear;
 - (6) there is no assurance that a person who accepts a virtual currency as payment today will continue to do so in the future;
 - (7) the volatility and unpredictability of the price of virtual currency relative to fiat currency may result in significant loss over a short period of time;
 - (8) the nature of virtual currency may lead to an increased risk of fraud or cyber attack;
 - (9) the nature of virtual currency means that any technological difficulties experienced by the virtual currency kiosk operator may prevent the access or use of a customer's virtual currency; and
 - (10) any bond or trust account maintained by the virtual currency kiosk operator for the benefit of its customers may not be sufficient to cover all losses incurred by customers.
 - Section 35. Disclosure of general terms and conditions. When opening an account for a new customer, and prior to entering into an initial transaction for, on behalf of, or with such customer, each virtual currency kiosk operator shall disclose in clear, conspicuous, and legible writing in the English language, whether in accessible terms of service or

- 1 elsewhere, all relevant terms and conditions associated with
- 2 its products, services, and activities and virtual currency
- 3 generally, including disclosures substantially similar to the
- 4 following:

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- 5 (1) the customer's liability for unauthorized virtual
- 6 currency transactions;
 - (2) under what circumstances the virtual currency kiosk operator shall, absent a court or government order, disclose information concerning the customer's account to third parties;
- 11 (3) the customer's right to receive periodic account 12 statements and valuations from the virtual currency kiosk 13 operator;
 - (4) the customer's right to receive a receipt, trade ticket, or other evidence of a transaction;
 - (5) the customer's right to prior notice of a change in the virtual currency kiosk operator's rules or policies; and
- 19 (6) such other disclosures as are customarily given in connection with the opening of customer accounts.
- Section 40. Warning disclosure. Prior to entering into a virtual currency transaction with a customer, each virtual currency kiosk operator shall ensure a warning is disclosed to a customer substantially similar to the following:
- 25 "Customer Notice. Please Read Carefully.

- 1 Did you receive a phone call from your bank, software
- 2 provider, the police, or were you directed to make a payment
- 3 for social security, utility bill, investment, warrants, or
- 4 bail money at this kiosk? STOP
- Is anyone on the phone pressuring you to make a payment of
- 6 any kind? STOP
- 7 I understand that the purchase and sale of cryptocurrency
- 8 is a final irreversible and non-refundable transaction.
- 9 I confirm I am sending funds to a wallet I own or directly
- 10 have control over. I confirm that I am using funds gained from
- my own initiative to make my transaction."
- 12 Section 45. Receipts. Upon completion of any virtual
- 13 currency kiosk transaction, each virtual currency kiosk
- 14 operator shall provide to a customer a digital or physical
- receipt containing the following information:
- 16 (1) the name and contact information of the virtual
- 17 currency kiosk operator, including a telephone number
- 18 established by the virtual currency kiosk operator to
- 19 answer questions and register complaints;
- 20 (2) the type, value, date, and precise time of the
- 21 transaction in the local time zone;
- 22 (3) the fee charged;
- 23 (4) the exchange rate, if applicable;
- 24 (5) a statement of the liability of the virtual
- 25 currency kiosk operator for non-delivery or delayed

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- 1 delivery; and
- 2 (6) a statement of the refund policy of the virtual
- 3 currency kiosk operator.
- 4 Section 50. Blockchain analytics. All virtual currency 5 kiosk operators must use blockchain analytics software to 6 assist in the prevention of sending purchased virtual currency 7 from a virtual currency kiosk operator to a digital wallet known to be affiliated with fraudulent activity at the time of 8 9 a transaction. The Department may request evidence from any 10 virtual currency kiosk operator of current use of blockchain 11 analytics.
 - Section 55. Customer service. All virtual currency kiosk operators performing business in this State must provide live customer service at a minimum on Monday through Friday between 8AM EST and 10PM CST. The customer service toll free number must be displayed on the virtual currency kiosk or the virtual currency kiosk screens.
- Section 60. Anti-fraud policy. All virtual currency kiosk operators shall take reasonable steps to detect and prevent fraud, including establishing and maintaining a written anti-fraud policy. The anti-fraud policy shall, at a minimum, include:
- 23 (1) the identification and assessment of fraud related

- 1 risk areas;
- 2 (2) procedures and controls to protect against
- 3 identified risks;
- 4 (3) allocation of responsibility for monitoring risks;
- 5 and
- 6 (4) procedures for the periodic evaluation and
- 7 revision of the anti-fraud procedures, controls, and
- 8 monitoring mechanisms.
- 9 Section 65. Enhanced due diligence policy.
- 10 (a) Each virtual currency kiosk operator shall maintain,
- implement, and enforce a written enhanced due diligence
- 12 policy. The policy must be reviewed and approved by the
- 13 virtual currency kiosk operator's board of directors or an
- 14 equivalent governing body of the virtual currency kiosk
- 15 operator.
- 16 (b) The enhanced due diligence policy shall identify at
- 17 minimum individuals who are at risk of fraud based on age or
- 18 mental capacity.
- 19 Section 70. Compliance policies.
- 20 (a) Each virtual currency kiosk operator is required to
- 21 comply with the provisions of this Act, any lawful order,
- 22 rule, or regulation made or issued under the provisions of
- 23 this Act, and all applicable federal and State laws, rules,
- 24 and regulations.

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- (b) Each virtual currency kiosk shall maintain, implement, and enforce written compliance policies and procedures. Such policies and procedures must be reviewed and approved by the virtual currency kiosk operator's board of directors or an equivalent governing body of the virtual currency kiosk operator.
- 7 Section 75. Compliance officer.
 - (a) Each virtual currency kiosk operator must designate and employ a compliance officer with the following requirements:
 - (1) the individual must be qualified to coordinate and monitor compliance with this Act and all other applicable federal and State laws, rules, and regulations;
 - (2) the individual must be employed full-time by the virtual currency kiosk operator; and
 - (3) the designated compliance officer cannot be any individual who owns more than 20% of the virtual currency kiosk operator by whom the individual is employed.
- 19 (b) Compliance responsibilities required under federal and 20 State laws, rules, and regulations shall be completed by 21 full-time employees of the virtual currency kiosk operator.
- Section 80. Consumer protection officer. Each virtual currency kiosk operator must designate and employ a consumer protection officer with each of the following requirements:

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L	(1)	the individual must be qualified to coordinate and
2	monitor	compliance with this Act and all other applicable
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- (2) the individual must be employed full-time by the virtual currency kiosk operators; and
- (3) the designated consumer protection officer cannot be an individual who owns more than 20% of the virtual currency kiosk operator by whom the individual is employed.
- 10 Section 85. Reporting virtual currency kiosk locations.
 - (a) Each virtual currency kiosk operator shall submit a report of the location of each virtual currency kiosk located within this State within 45 days after the end of the calendar quarter. The Secretary shall formulate a system for virtual currency kiosk operators to submit such locations that is consistent with the requirements of this Section.
- 17 (b) The location report shall include, at a minimum, the 18 following regarding the location where a virtual currency 19 kiosk is located:
 - (1) company legal name;
- 21 (2) any fictitious or trade name;
- 22 (3) physical address;
- 23 (4) start date of operation of virtual currency kiosk 24 at location; and
- 25 (5) end date of operate of virtual currency kiosk at

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- 1 location, if applicable;
- 2 Section 90. Money transmitter license.
- 3 (a) Any virtual currency kiosk operator who owns,
 4 operates, solicits, markets, advertises or facilitates virtual
 5 currency kiosks in this state shall be deemed to be engaged in
 6 money transmission and require licensure pursuant to this Act
 7 and the Uniform Money Transmission Modernization Act.
 - (b) All unlicensed virtual currency kiosk operators must apply for a money transmitter license within 60 days after this Act goes into effect. Virtual currency kiosk operators who apply within this time shall be allowed to continue operations while the State reviews their application. Any virtual currency kiosk operators whose application is denied by this State must cease operations until they are granted a money transmitter license.